



Terms and Conditions

read and sign the back please

Parental Supervision

KINGS SWIM SCHOOL CO. LTD has systems and procedures in place to provide a safe environment. Parents and caregivers do have a role to play in these procedures...

- There is no running in the pool area
- Children must not enter the water before the instructor has asked them to
- Children under the age of 8 must be actively supervised by a parent/caregiver over 16
- Children may not be left at the pool on their own

Fees

Bookings are confirmed each month only upon receipt in full of the month's fees.

Payment for swimming fees is made by monthly direct debit on the 1st of each month. This payment will continue until KINGS SWIM SCHOOL CO. LTD has been advised that the swimming lessons are no longer required; this advice is to be made in writing (forms available from reception) a month in advance. Please note it is your responsibility to provide notice of cancellation.

If fees are not received your child will be unable to continue their lessons until the account is brought up to date. This may mean the swimmer loses their space in the class. You will be informed if your direct debit is returned by the bank and a manual payment is required immediately.

In December of each year a fee adjustment is made to reflect the CPI (Consumer Price Index).

Refunds, Credits or transfers

Due to operational costs, no refund, credits or transfers will be issued at KINGS SWIM SCHOOL CO LTD.

Makeup lesson Policy

We can only offer make up lessons subject to class availability. At KINGS SWIM SCHOOL CO LTD we have small class sizes and do not over book classes. When a medical certificate is presented, for 2-4 consecutive missed lessons due to illness or injury, we will aim to provide makeup lessons where available, these can only be booked each week and not in advance. We cannot guarantee make up swim lessons with specific teachers and we cannot guarantee that missed privates can be made up. Makeup lesson are not transferrable to other family members.

Instructors

While KINGS SWIM SCHOOL CO. LTD makes every attempt to maintain consistency of instructors, it is not always possible and the best available substitute will be made at the discretion of the Manager.

Ten consecutive weeks of paid lessons entitles each swimmer to:

Three Weeks (per year) break entitlement at no charge.

Weeks are not accumulative year to year and must be taken within the calendar year. If you wish to use Holiday Leave two weeks notice is required in advance.

Please notify KINGS SWIM SCHOOL CO. LTD with two weeks notice on the form available from reception and online www.swimkings.co.nz if you wish to utilize this option.

NOTE: During the Christmas close down period there is no charge and these dates are not counted as break entitlement.

Swimwear

While KINGS SWIM SCHOOL CO. LTD understands there are cultural sensitivities towards swimwear wearing rash shirts and board shorts does create a large amount of drag and will inhibit the learning of swimming skills. This sort of swimwear is great for the beach and for protection from the sun but will make learning to swim difficult. A range of swimwear is available from KINGS SWIM SCHOOL CO. LTD reception.

KINGS SWIM SCHOOL CO. LTD recommends the following...

Girls Speedo type togs (no bikinis, rash vest or board shorts), goggles and swim caps

Boys Speedo type briefs, short or mid length (no rash vest or board shorts), goggles and caps.

Swim caps **are** compulsory.

Photography

KINGS SWIM SCHOOL CO. LTD understands there are times when family members wish to take photos of their swimmers.

Please be aware that others may not wish to be in the photo or video.

Please discuss your wish to record images with reception or the deck supervisor and they will assist in advising other swimmers and parents.

At no time are cameras of any description permitted in the changing areas.

Rebooking

Is not required.

KINGS SWIM SCHOOL CO. LTD will automatically rollover your child's booking each month. This means that they will remain at the same time and day with no need to rebook each term. The swimmer's instructor will monitor their individual progress and advise when they are ready to move classes. At this time it may be necessary to adjust the time and day of their lesson.

Public Holidays

KINGS SWIM SCHOOL CO. LTD does not operate on public holidays such as LABOUR DAY, ANZAC Day etc. Therefore you will not be charged for these days.

Please acknowledge your understanding and agreement with the terms and conditions.

(Parent/Caregiver)_____Signature:_____

Family Name:_____

(Child/ren's Name)_____

Date:_____